

Why use the SP ICT™?

SP ICT™ helps professionals identify people with general indicators of poor or deteriorating health, and advanced conditions or a new serious illness for assessment and care planning.

SP ICT™ looks for changes in health status and increasing care and support needs. People benefit from palliative care integrated with best available treatment of underlying illness.

Using SP ICT™ to assess people's needs and plan care.

- After an **unplanned hospital admission** or a **decline in health status**: review current care, treatment and medication; discuss future options; plan for managing further deterioration.
- For people with **poorly controlled symptoms**: review and optimise treatment of underlying conditions, stop medicines not of benefit; use effective symptom control measures.
- Identify people who are **increasingly dependent on others** due to deteriorating function, general frailty and/or mental health problems for additional care and support.
- Identify people (and caregivers) with **complex symptoms or other needs**; consider assessment by a specialist palliative care service or another appropriate specialist or service.
- Assess **decision-making capacity**. Record details of close family/ friends and any POA or proxy for decision-making and involve them if the person's capacity is impaired.
- Identify people who need proactive, **coordinated care in the community** from the primary care team and/or other community staff and services.
- Agree, record and share an **Advance/ Anticipatory Care Plan**; include plans for emergency care and treatment if the person's health (or care at home) deteriorates rapidly or unexpectedly.

Talking about future care planning

- Ask:
 - What do you know about your health problems, and what might happen in the future?
 - 'What matters' to you? What are you worried about? What could help with those things?
 - Who should be involved in discussions about changes in your future health and care?
- Talk about:
 - Outcomes of hospital admission and treatments such as: IV antibiotics; surgery; interventions for stroke, vascular or cardiac disease; tube or IV feeding; ventilation.
 - Treatments that will not work or have a poor outcome for this person. (e.g. CPR)
 - A proxy decision maker (POA) in case the person loses capacity in the future.
 - Help and support for family/ informal caregivers.

Tips on starting conversations about deteriorating health

- *I wish we had a treatment for..., but could we talk about what **we can do** if that's not possible?*
- *I am glad you feel better and **I hope** you will stay well, but **I am worried** that you could get ill again...*
- ***Can we talk** about how we might manage with **not knowing exactly** what will happen and when?*
- ***If you were to get less well in the future, what would **be important** for us to think about?***
- ***Some people** want to talk about whether to go to hospital or be cared for at home....*